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<http://www.portagecommunications.com/content/view/10/44/>

2:39pm

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11:30am

Searched for [call rescheduling worklo](#) Viewed 2 results

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<http://wareseeker.com/free-tivoli-workload-manager/>

starred

[Simple Methods for Shift Scheduling in Multi-Skill Call Centers](#) - vu.nl

11:30am

Searched for [rescheduling workload](#)

Yesterday

4:22pm

Searched for [iex contacts forecasted to be receive](#) Viewed 3 results

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[QPC - IEX TotalView workforce management and resource...](#) - qpc.com

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4:21pm

Searched for [CR](#) Viewed 1 result

Web Activity

Feb 2009

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

Today, Feb 12

*	*	*	*	*	*	*
1-5	6-10	11-20	21+			

Total Google searches: 756

starred

CRF - What does CRF stand for? Acronyms and abbreviations... - thefreedictionary.com

3:35pm

Searched for

(contact OR call) forecast handi

Viewed 1 result

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Sahara Next - Articles - saharanext.com

3:35pm

Searched for

(contact OR call) forecast

3:34pm

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Yesterday (cont.)

3:24pm

Searched for [totalview intraday val](#) Viewed 1 result

starred

<https://devconnect.avaya.com/public/flink.do?f=/public/downlo...>

2:57pm

Searched for [siemens adds e-servi](#) Viewed 1 result

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[Siemens Adds E-Service and Multi-Media Options to CRM...](#) - findarticles.com

1:59pm

Searched for [totalview workforce managemen](#) Viewed 1 result

starred

[IEX Corporation, Workforce Management and Performance...](#) - iex.com

1:58pm

Searched for [paul harold leamon iex](#)

1:36pm

Searched for [meghan barni iex](#)

1:35pm

Searched for [meghan barni](#)

1:30pm

Searched for [paul harold leam](#) Viewed 1 result

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[TMCnet TMC Launches New Sites :: NGC | Unified Communications...](#) - tmcnet.com

1:24pm

Searched for [john david sarlay IEX](#)

1:24pm

Searched for [john david sarlay](#)

11:37am

Searched for [call center c](#) Viewed 1 result

starred

[CIS Magazine - Customer Interaction Solutions](#) - tmcnet.com

Feb 9, 2009

9:02pm

Searched for [terasawa takafu](#) Viewed 1 result

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[SCHEDULE CREATION METHOD, SCHEDULE CREATION SYSTEM, UNEXPERIE...](#) - frsepatentsonline.com

Feb 5, 2009

9:24pm

Searched for [call center outsource](#) Viewed 1 result

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« Jan

Feb 2009

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

Today, Feb 12

1 - 5	6 - 10	11 - 20	21 +
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Total Google searches: 761